Trouble Shooting

Problem	Probable cause	Solution
Unit is activated but nothing happens	No power	Check properly connection of power supply and check circuit breakers located in the base.
Unit is activated but nothing happens	Timer clears after priming	Reprime the timer and try again.
Unit is activated but nothing happens	Hour meter or coin box / remote timers do not work	Check the connections to both - replace if defective
Lamps do not light	Lamp not in socket properly	Turn lamp in socket unil lamps illuminates
Lamps do not light	Lamp is defective	Replace lamp
Lamps do not light	Starter is defective	Replace starter
Facial tanner does not light	Face tanner switch turned to "OFF"	Turn face tanner switch to "ON"
Facial tanner does not light	Lamp is defective	Replace lamp

Warranty

OUR WARRANTY

All materials used in the construction of our solariums are fully replacement warrantied, for a period of two years, beginning on the date of installation. Lamps, starters, plastic end caps, and acrylic sheets are not included in our policy, as they are separately covered by the manufacturers from wich we purchase them.

For warranty claims, replacement parts, replacement lamps and service, please contact your authorized distributor.

